

## **Access Statement – Norwich**

### **Your Point of Contact**

- For bookings please call 02476 475 426
- For site queries please contact 01603 620 060
- Site Page [www.campingandcaravanningclub.co.uk/norwich](http://www.campingandcaravanningclub.co.uk/norwich)

### **Your Arrival on Site**

- Train station 2.5 miles from site. Bus stop is approx. ¼ mile
- There are two brown signs off the A146, one small site sign on entrance
- There is a Manual gate to open on entrance and exit. It's locked between 11pm and 7am
- Overnight parking is not available outside the main site gate
- Tarmac leading to loose gravel and sign posted to reception
- The visitors parking is small and limited to 4 spaces
- New arrivals should pull up to reception. The surface is gravel and it's reasonably level
- There is no handrail attached to the reception wall
- No steps but flat entrance
- Potted plants along the path (seasonal)

### **Your Check in**

- The reception is clearly signed for arrivals
- Opening hours are 9am-10:30am then 4pm-6pm
- There is a bell located on the reception door which is connected to an on duty team member but not after 8pm
- Level concrete slabs
- Slight lip on the door
- Good clear floor space in reception
- No low level reception counter, but clipboards are available

### **Your Pitch**

- Cars can be parked next to pitches on site one per pitch
- All pitches are within 100 metres of the facilities
- All pitches are grass but not all are level and some beside road edge
- Some pitches are shaded during the season and some are unsuitable for motorhomes during wet periods

### **Your Facilities**

- There is a clear, well maintained path leading to the facilities
- Flat entry to the facility block from the front only
- There is a gentle ramp leading in to the block from one direction
- There are no steps in to the ladies and gents
- There is one semi-ambulant cubicle in both men's and ladies
- All sinks have round taps throughout
- There are seats in all showers
- The showers are operated by a push button in men's and ladies
- The showers are on level floor
- The facility block has low level, wall mounted lights

### **Your Accessible Facilities**

- There are no dedicated accessible facilities on site

### **Your Laundry and Food Preparation Areas**

- The laundry and food preparation areas both have level access
- The approach path is concrete
- The taps are screw top
- The washing machine is front loading and can be reached from the floor
- The tumble dryers are front loading and can be reached from the floor
- There is a wall mounted iron
- There is a free standing ironing board
- There are indoor washing up facilities available
- All washing up sinks have screw top taps
- There is an outdoor drying area with one rota dryer
- There is no low level sink in the washing up area

### **Your Recreational Areas**

- There is no dedicated recreational area on site

### **Waste, Fire and Evacuation**

- The refuse area is next to the site entrance with no recycling
- There are no steps or kerbs restricting access to the refuse areas
- There is a fence on three sides. All bins on site are full height industrial 1100L units
- There is a fire triangle located at the water point which has unrestricted access over grass. And a fire rotary bell on the facility block wall
- The firefighting equipment is accessed over grass
- The assembly points are located at the main entrance is loose gravel and the other is in the far camping field which is grass next to the dog walk
- Campers are briefed about the assembly point on arrival. There are clear signs

### **Miscellaneous Information**

- There are no speed bump along the main site road
- At night there is low level lighting on the outside of all blocks and the rest of the site is dimly lit by hook-up bollards
- The visitors/main car park has only 4 spaces
- There are a small number of benches dotted around the site