

UK CLUB SITES ACCESS STATEMENT

Moffat Access Statement

At the Camping and Caravanning Club, we are committed to creating great experiences for all our guests and ensure everyone is made to feel welcome.

This access statement provides full access information about our site and its facilities for all guests who wish to stay at Moffat.

If you require any further information or wish to book online, please visit:

www.campingandcaravanningclub.co.uk/moffat

For telephone bookings please call our UK Service Centre on 02476 475426

Opening hours: 8:00am – 5:30pm, Monday to Friday, Closed 10:00am – 11:00am on Wednesday

Saturday: 9:00am – 1:00pm from January to August



Site Contact Details

Moffat Camping and Caravanning Club Site
Hammerlands, Dumfries and Galloway, DG10 9DY

01683 220 436



Your Arrival on Site

The nearest train station is 17 miles from site. The nearest bus stop is 500m away.

There is one brown sign on the A708 which directs to the site.

There is one keypad operated barrier that is automatic on exit. It's locked between 11pm and 7am.

The overnight parking will hold six cars. There is no overnight parking facility for late arrivals.

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There is no designated accessible parking.

The approach road is tarmac (with potholes as it is an unadopted road).

When barriers are locked, car parking for customers is available in a small gravel (large stone) car park at the side of the site entrance.

There is a gate for pedestrian access to the site which is over concrete slabs.

New arrivals should pull up to reception. The surface is level tarmac.



Your Check In

The reception is well signed.

There is a sign on the reception door with clear instructions if the office is closed.

The office hours are: winter 9am – 10:30am and 4pm – 5pm, summer 9am – 6pm.

For out of hours assistance there is an intercom on the reception door which is connected to an on-duty team member instructions are clearly signed on the door.

There are no handrails leading to reception.

There is one small step into reception.

There is a 70mm door threshold to gain access to reception.

There is good clear floor space in reception.

There are no low-level reception counters, but clipboards are available.



Your Pitch

Cars can be parked next to most pitches on site.

There are six pitches close to the accessible room.

There is loose, large gravel on all hardstanding pitches.

There are level pitches close to the facility block.

Many level hardstanding and grass pitches are close to the site road.



Travelling Around Site

There are speedbumps on site. They have gaps for pedestrian access.

The site is dimly lit at night.

The facility block is well lit.



The Facility Block

There is a clear well-maintained path leading to the facility block.

There are no steps, but all external doors have thresholds.

There is no ramp leading to the facility block.

There is level access into the facility block.

There are no semi-ambulant cubicles.

The taps are push button. The temperatures cannot be adjusted.

There is wall hung seats in all shower cubicles.

Showers are push button in the main facilities and dial operated in parent and child room.

The shower doesn't have a step.

The facility block is lit at night.



The Accessible Facilities

There is a flat concrete/tarmac path leading to the facility.

There are no handrails.

There is flat level access into the facility.

The toilet has handrails both sides.

The toilet has a large flush handle.

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There is transfer space on the right.

The washbasin can be reached from the toilet.

The taps are lever top.

There is a hand dryer and a hair dryer in the accessible facility block.

There is a full-length mirror.

The shower has handrails, right side only as you're looking at it.

The shower is dial operated.

The shower is open access.

The shower is height adjustable.

The floor is non-slip.

There is an emergency cord that can be reached from the floor. The alarm cannot be heard from the reception or staff pitches.

The room is accessed by a RADAR key.



Laundry & Food Preparation Areas

These areas have good level access.

The surface leading to these areas is concrete/tarmac.

There are cross head taps.

The washing machine is front loading. At least one washing machine can be loaded from the floor.

The tumble dryer is front loading.

There is a wall mounted iron and ironing board.

There are outdoor, but undercover, washing up facilities.

The sink taps are push button.

There are no outdoor drying areas.

The outdoor washing up area has two low level sinks.

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Recreational Areas

There is no indoor recreational Area or play area on site.



Waste, Water, Fire and Evacuation

There is good, level access to the refuse area.

Access is over concrete paths.

There are fire triangles on site.

There is unrestricted access to firefighting equipment on site.

Although we have tried to be as accurate as possible and include as much detail as we can in this statement, we are always happy to give additional information on any of our Club Sites if this statement does not answer your questions. We encourage and welcome feedback so if you have any comments please don't hesitate to get in touch.



“The site is stunning with long views, lovely clean and warm facilities and just a few minutes’ walk into Moffat. Everyone was friendly and very helpful.”



“The facilities are second to none, lovely clean laundry room. Immaculate pot washing facility, extremely clean and modern toilet block.”



“We had a lovely stay on Moffat site. The staff are so friendly and very helpful. Facilities are exceptionally clean and very well looked after.”