

# UK CLUB SITES ACCESS STATEMENT

## Devizes Access Statement

At the Camping and Caravanning Club, we are committed to creating great experiences for all our guests and ensure everyone is made to feel welcome.

This access statement provides full access information about our site and its facilities for all guests who wish to stay at Devizes.

If you require any further information or wish to book online, please visit:

[www.campingandcaravanningclub.co.uk/devizes](http://www.campingandcaravanningclub.co.uk/devizes)

For telephone bookings please call our UK Service Centre on 02476 475426

Opening hours: 8:00am – 5:30pm, Monday to Friday, Closed 10:00am – 11:00am on Wednesday

Saturday: 9:00am – 1:00pm from January to August



## Site Contact Details

Devizes Camping and Caravanning Club Site  
Spout Lane nr Seend Melksham, Wiltshire, SN12 6RN

01380828839



## About Devizes

Devizes Club Site is located near the village of Seend which is 4 miles west of Devizes.

The site is flat with lots of hedges around and near pitches. There is also a large grass area at the bottom of the site that can be used for ball games and dog walking. Also, in this field there is a fenced off area where dogs can be let off but must be supervised at all times.

The site offers a mixture of grass only, grass with electric and hardstanding with electric pitches, there are also super service pitches as well as 3 Ready Camp tents.

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Mobile signal is very good for all networks. There is a payphone on site.

Television signal is good on most of the site apart from the canal side which has a poor signal during the summer months.



### Your Arrival on Site

The earliest arrival time on site is strictly 1pm. Anyone arriving before this time will be asked to return later to avoid congestion occurring on the approach road to site.

Approach surface is tarmac. Site is well signed on the approach to Spout Lane - follow Camping and Caravanning Club signs.

Arrival surface is level tarmac, with a painted yellow line clear to see and a sign for reception.

There is an automatic barrier with a keypad number code. When the barriers are locked there is a car park just outside the barriers with pedestrian access. No further visitor parking is available on site.

There is no designated accessible parking.

There is a bus stop 200m from site. This bus stop is on routes to Devizes in one direction and Bath in the other direction.

There is a railway station 4.6 miles away in Melksham.

Accessible taxis can be booked in advance on 0800 289904 (Devizes Taxis).



### Your Check In

The reception block is the building on the left as you drive in and just ahead of the barrier. The reception is clearly signed.

Access to reception is paving slabs which are level.

There is a small threshold into reception. There is a wide doorway with a shallow ridge at the bottom and the door opens inwards. The floor space is free from clutter and there is turning room for wheelchairs.

The reception is open from 9:00am to 10:30am and 4:00pm to 5:00pm.

When reception is unattended there is contact instructions listed on the reception door. The latest assisted pitching is 8pm. Campers may self-pitch after this time up until 11pm - instructions for this are outside of the reception block.

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Staff are not on duty after 8pm but an emergency telephone number is provided for blue light emergencies after this time. This phone number can be found printed on your Site Welcome Leaflet.

Details of local hospitals, doctors, dentists, and vets can be found on the noticeboard in the information room and in the Site Welcome Leaflet.

### **Your Pitch**

Hardstanding with electricity pitches are available close to the facility block, and close to the accessible facilities.

The hardstanding pitches are gravel.

Campers can park on their pitch or at the left-hand side grass, weather permitting. There is a limit of 1 car per pitch. Additional vehicles can park in the visitor parking, space permitting.

### **Travelling Around Site**

All site roads are tarmac. There is a speed limit around the site of 5mph and there are speed bumps. A one-way system is in operation, and this is clearly signed.

Most of the footpaths throughout the site are paved. There are no handrails on any footpaths.

There is low level bollard lighting on the site roads. A torch is recommended when walking around the site at night.

There are rabbit holes in the grass areas throughout the site and these are particularly prevalent in the wooded area at the far end of the site. There are many raised tree roots in the wooded area.

### **The Facility Block**

There is a clear, well-maintained path leading to the facility block. There are no steps on the pathway. Entry to the gents is by means of 1 x 170mm high step through an inward opening door of 880mm width but with a reduced opening of 725mm. The sinks are 800mm high.

Entry to the ladies is by means of 1 x 170mm high step through an inward opening door of 880mm width but with a reduced opening of 725mm. The sinks are 800mm high.

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Entry to the parent & child room is level and has an inward opening door of 890mm width but with a reduced opening of 820mm. The sinks and baby changing unit are 800mm high.

The shower in the parent & child room is on the left as you enter the door. It is a standalone cubicle with sliding glass doors. It has a mixer control to regulate the temperature and a detachable head. It is raised from the floor with a step of 240mm high to step into the shower. The shower is 730mm square internally.

Entry to the CDP is level with an inward opening door of 890mm wide but with a reduced opening of 820mm. The CDP is 640mm high.

The taps are individual screw type.

The showers are push button. There are no steps in the showers. There is a free-standing seat in each shower cubicle.

The facility block and access are well lit at night.

There is no turning room in the main facilities block for wheelchairs. There are no accessible cubicles.

Assistance dogs are permitted in the facility block.



## The Accessible Facilities

There is flat level access leading to the accessible facilities, which are located opposite the main reception door, having its own door opening directly onto the pathway. There are no handrails leading to the facility.

The door has an 840mm opening width and opens outwards. There is a grab rail on the door on the inside. The facilities are accessed via a key available from reception. There is a pull handle on the door.

The taps are mixer tap handles.

The shower is open access, flat wet room style with no tray to step into. The shower has two grab rails and two free standing seats, capable of taking a weight up to 95kgs. It is mixer handle operated and the shower head is height adjustable.

The toilet has drop down handrails on both sides. The toilet has a large flush handle. There is transfer space one side of the toilet when handrails are lifted. There is a hand dryer, and the washbasin can be reached from the toilet and is 750mm high.

The floor is non-slip.

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There is an emergency cord by the toilet and shower that can be reached from the floor. The alarm can be heard from the staff pitches and reception.

Assistance dogs are permitted in the facility block.



### Laundry & Food Preparation Areas

These areas have good level access and are located in the main facility block. There are no handrails leading to these areas or within the areas. There is wheelchair turning room in the laundry but limited turning room in the food preparation area. Entry to the Dishwashing room is level and has an inward opening door of 890mm width but with a reduced opening of 820mm.

The sinks are 900mm high.

The taps are individual twist type.

There is one washing machine and one tumble dryer. They are not stacked and are all front loading.



### Recreational Areas

There is no indoor recreational area.

There is an outdoor play area. This is situated towards the centre of the site with flat, level access of tarmac pathway. There is seating available near the play area. The play area surface is of a safety standard and is surrounded by a wooden fence with 2 outward opening gates of 990mm and 1.125m wide. There is double swing, a slide, and a climbing frame.



### Waste, Water, Fire and Evacuation

There is flat, level access leading to the refuse area, which is situated next to the entrance of the site in the car park. The path is tarmac. There are no handrails.

The waste containers are 1.3m high with 100mm high lids.

There is a waste and water point next to pitch no. 19 which has a level concrete footpath 1.2m wide onto a level concrete surface. The waste and drinking water have a metal grill at ground level 1.36m long x 600mm wide, the drinking water tap is 720mm high and the wastewater tap is 900mm high. The timber fence around the water point is 1m high. The fire warning triangle is 1.5m high.

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There is a waste and water point opposite to pitch no. 57 which has a level concrete footpath 1.2m wide onto a level concrete surface. The waste and drinking water tap have a metal grill at ground level 1.22m long x 680mm wide, the drinking water tap is 700mm high and the wastewater tap is 880mm high. The timber fence around the water point is 1m high. The fire warning triangle is 1.5m high.

There is waste and water point next to the motorhome service point which has a level concrete footpath 1.2m wide onto a level concrete surface, there is a metal grill at ground level 1.2m x 590mm, the drinking water tap is 740mm high, the wastewater tap is 900mm high. The timber fence around the water point is 900mm high. There is a concrete ramp down to the motorhome service point. The fire warning alarm is 1.5m high.

The motorhome service point is a level tarmac and concrete surface with a drive over waste drain covered with a metal grid 1.18m long x 585mm wide. The drinking water tap is 70mm high and the wastewater tap is 900mm high. There is a metal grill at ground level 1m long x 500mm wide. The timber fence is 1m high.

There is unrestricted access to all water taps and waste points.

The site does have a CDP. There is flat level access, and it is situated in the main facility block. The door is 890mm wide and opens inwards but with a reduced opening of 820mm. There is a hand sanitizer dispenser, and the CDP is 640mm high.

There are fire triangles on site. There is unrestricted access to the firefighting equipment. Fire assembly points are in the dog walk area at the bottom of the site and in the Ready Camp area at the top of the site and are marked on the Site Welcome Leaflet.



### **Ready Camp Tents, Pods and Other Accommodation**

There are 3 Ready Camp tents on site.

There is flat access from reception to the Ready Camp tents with no handrail. The road is tarmac halfway. The path is a gravel.

The Ready Camp tents are 250ft from the nearest facility block via a tarmac/gravel path.

There is a step up into each Ready Camp tent to a maximum height of 450mm from a gravel area to top of decking with 1 step 270mm high above gravel level and a higher step of 180mm. The Ready Camp tent entrance is canvas and can be clipped back to the full width of the tent if necessary. There is some turning space inside the tent for a wheelchair but may be restricted in some areas depending on how furniture is arranged (sofa, table and chairs are movable).

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There is no room for a wheelchair either side of the double bed in the first bedroom, but limited access is possible to the double bed in the second bedroom when the pull-out single bed is not being used.

There are 6 power points in the Ready Camp tents with 3 in the kitchen area and 3 in the master bedroom.

The double beds are 480mm high to the top of the mattress. The single bunk is 1.275m from the ground to the top of the mattress and is 640mm above the double bed in the second bedroom and is accessed by a fixed ladder. The single pull-out bed is 250mm high to the top of the mattress.

The kitchen unit is 935mm high.

The sofa is 380mm high.

The table is 750mm high.

The flooring is flat and of wooden construction.

Assistance dogs are allowed.

**Although we have tried to be as accurate as possible and include as much detail as we can in this statement, we are always happy to give additional information on any of our Club Sites if this statement does not answer your questions. We encourage and welcome feedback so if you have any comments please don't hesitate to get in touch.**



“Site lovely, clean, quiet and staff very helpful and friendly. Great for dogs on site and off - would highly recommend.”



“Lovely warm welcome to the site and show to our pitch, tidy site, play area and good facilities block.”



“A very enjoyable stay at this site located within easy access to local towns. Well-kept facilities on site - will be back!”